

CMA CGM Web Registration FAQ - Registration & Login

达飞轮船电子商务答疑手册 — 注册和登录问题

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注册时密码设置不成功

请输入至少**8**个字符，**必须要包含**大小写字母，数字或者特殊符号。

不能出现注册公司名称，注册用户名

例如：**Cma12345**

(请注意，此为示例密码，请慎用此密码，以防密码遗失)

Account Setting

The screenshot shows a registration form titled "Account Setting" with the following fields and values:

- Language*: English (dropdown menu)
- Login (email address)*: shz.aran@cma-cgm.com
- Password*: [masked with 4 dots]
- Confirm Password*: [masked with 4 dots]

A red-bordered error message is displayed below the Password field: "Password is not valid. Please check the password policy to be followed".

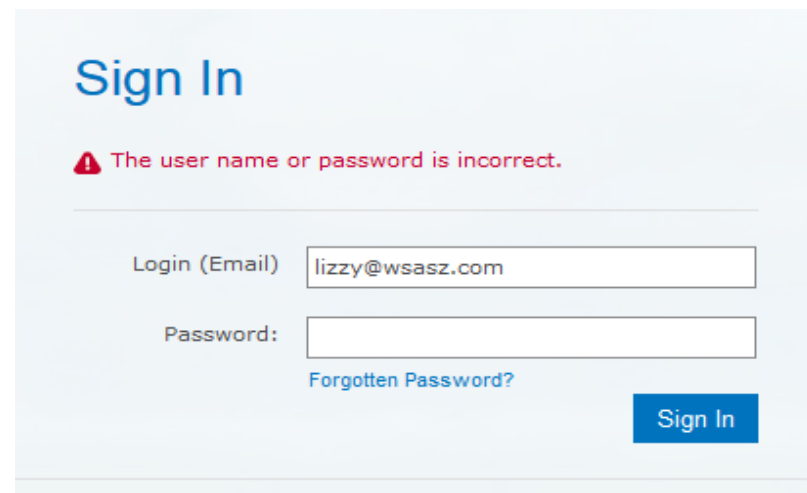
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登陆时总是提示密码不正确

请检查以下：

- 1) **不能使用中文输入法**输入英文密码
- 2) **是否已激活**注册完成后收到来自 **noreply@cma-cgm.com** 的邮件中连接；如果没有收到注册后的邮件，请重新注册，或者和我们联系 asia.ecommerce@cma-cgm.com



Sign In

⚠ The user name or password is incorrect.

Login (Email)

Password:

[Forgotten Password?](#)

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如何重置密码

在输入登录账户状态下方,点击”[Forgotten Password](#)”,再输入注册邮箱重置密码。

Sign In

⚠ The user name or password is incorrect.

Login (Email)

Password:

[Forgotten Password?](#)

Forgotten password

Identification

Forgot your password?
Please ask for a new one using your email address.

Email *

Security

- Fill the e-mail field and click "Request a new password".
- An email will be sent, please follow its instruction.
- You will receive your new password by e-mail.

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登陆帐户显示拒绝访问

登录网站输入账号后，提示拒绝访问，请检查以下问题：

1) 是否登录入正确网站

CMA CGM: <https://www.cma-cgm.com/> (CMA航线登入)

ANL : <https://www.anl.com.au/> (澳洲航线登入)

CNC : <https://www.cnc-ebusiness.com/> (亚洲航线登入)

DELMAS : <https://www.delmas.com/> (达茂非洲航线登入)

2) 订舱补料权限是否开通

请发送邮件至 asia.ebusiness@cma-cgm.com 或 asia.ecommerce@cma-cgm.com 查询，并且在邮件中注明贵司的注册登录邮箱，以便加快查询速度

eBusiness Local Offices Help

Access Denied

